



ONLINE COURSE INFORMATION

Fall 2017 Semester

COURSE: QSTC 120 L1

INSTRUCTOR: M. Durivage

Introduction to Quality Systems

EMAIL: mdurivage@monroecc.edu

There are many benefits of online courses at MCCC:

- Less restrictive scheduling
- Convenience
- Intensive self-study
- Course materials are accessible 24 hours a day 7 days a week

Some students struggle in an online format while other students excel. Students who excel in an online format are:

- Highly self-motivated
- Have strong computer skills
- Possess good time management skills
- Know how to study independently
- Possess good communication skills

Online classes at MCCC are **NOT self-paced**. Instruction is delivered in an entirely web-based format. Students must complete exams, assignments, etc. by specified due dates. Some exams and assignments may be required to be completed at an authorized location as established by the instructor.

When taking an online class students are responsible for:

- A reliable computer with Internet access and Microsoft Word; course specific software will be described below
- Knowing how to email attachments
- Maintaining his or her own computer and Internet connection; technical issues are NOT acceptable excuses for not keeping up with due dates
- Having access to a printer if needed for personal use of online materials

It is the student's responsibility to log into Blackboard multiple times each week to keep up with communication, assignments and other coursework.

Blackboard

Online courses use Blackboard course management system as the means of communication between the students and the instructor.

It is the student's responsibility to be able to log into Blackboard and maintain his or her computer setup to work properly with Blackboard.

The Blackboard Login can be found on the College's webpage, www.monroecc.edu. Information on student usernames and passwords can be found on the Student Support tab on the Blackboard site.

Blackboard courses are made available to students on the day the course begins.
Please see the Start Date below.

MCCC Student Email

It is essential that online students use their MCCC student email account. This will be the primary means of email communication between you and your instructor. For more information about activating your MCCC student email account, visit the college's webpage at www.monroecc.edu.

NEED HELP?

BLACKBOARD HELP DESK: 734.384.4328
or elarning@monroecc.edu

COLLEGE EMAIL: 734-384-4328

WEBPAL: 734-384-4333

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| <p>COURSE DESCRIPTION</p> | <p>This course is designed to provide students with a working knowledge of the major systems of a modern industrial quality assurance program. Students will examine opportunities for quality improvement through the implementation of lean systems and mistake/error proofing. Emphasis will be placed on quality engineering elements dealing with quality planning, corrective and preventive action, measurement and continual improvement. Techniques used are relevant in manufacturing and service organizations.</p> <p>The complete Outline of Instruction can be found at http://www.monroeccc.edu/outlines/.</p> |
| <p>COURSE BEGINS</p> | <p>Wednesday, August 23, 2017</p> |
| <p>COURSE ENDS</p> | <p>Monday, December 11, 2017</p> |
| <p>REGISTRATION PROCESS</p> | <p>Students must register for the course through the College's regular registration process.</p> <p>If you are a first-time online student at MCCC you must complete an online orientation course (ONL-001). You will be automatically enrolled into the online orientation course, which will provide you with critical information on the technical, study, reading and writing skills necessary to be a successful online student. This course will be listed in your MyCourses module in Blackboard and there will be 4 modules to complete. Please note that all four modules will NOT be visible when you first login, but will become visible once you complete the requirements for each module. Please complete FL2017-ONL-001-L1 by August 19, 2017. Failure to complete the online orientation by the above date may result in <u>de-registration from your fall 2017 online course</u>.</p> |
| <p>PROCTORED EXAMS OR ASSIGNMENTS</p> | <p>Instructor will determine this when the course is assigned.</p> |
| <p>ADDITIONAL INFORMATION: PROCTORED EXAMS OR ASSIGNMENTS</p> | <p>Some online classes require students to take exams at authorized, proctored locations. Test proctoring centers are authorized testing locations where a staff person administers a test or assignment. If students are not able to arrange transportation to MCCC's main campus for testing, a proctored test site must be arranged. Students near the MCCC campus can take the test in the Regional Computer Technology Center (RCTC). Additional information on the RCTC can be found at http://www.monroeccc.edu/rctc/index.htm. It is the student's responsibility to make arrangements for proctoring with his or her instructor. Students should also be aware that some testing sites have service fees, which are the responsibility of the student.</p> |
| <p>COURSE MATERIALS AND TEXTBOOK INFORMATION</p> | <p>Textbook information can be found on the MCCC Bookstore's webpage, http://www.monroeccc.edu/bookstore/. Textbook information is posted approximately one month prior to the beginning of the semester. IMPORTANT: Make sure when identifying which course you are enrolled in, you get the materials for the ONLINE version of the course. Online course materials are not necessarily the same materials for the face-to-face class.</p> <p>Please contact the MCCC Bookstore for additional information, 734.384.4140.</p> |

BLACKBOARD
SYSTEM
REQUIREMENTS

Browser Requirements:

- Mozilla Firefox 31 or higher (recommended browser for Blackboard)
- Google Chrome 36 or higher (recommended browser for Blackboard)
- Safari 6 or higher
- Internet Explorer 9 or higher (IE compatibility view settings will need to be adjusted for optimum Blackboard use)

For the most current Blackboard operating system and browser requirements, please go to http://www.monroeccc.edu/distancelearning/elearning_student.htm and access the "Blackboard Browser Requirements" link.

Software Requirements

- Microsoft Word 2013 is recommended
- Microsoft Office Suite is recommended
- Adobe Reader 9.0 or higher

Other System Requirements

- High speed or broadband internet connection recommended
- Printer, video and sound cards
CD-ROM drive

WHERE DO
STUDENTS START

Students should log-in to Blackboard on the first day of class and check the announcements and course syllabus for specific directions.